

QYeasy Platform Agreement (Terms of Use)

Applicable Websites/Platforms: www.qyeasy.com, txpuro.com (and any related/linked webpages, subdomains, mobile pages, applications, and back-end systems, collectively, the “Platform” or the “Website”).

Platform Operator: WING HENG TECHNOLOGY SDN. BHD. (the “Company”, “we”, “us” or “our”).

Last Updated: 14 January 2026

IMPORTANT NOTICE: By accessing, registering for, or using the Platform, you acknowledge that you have read, understood, and agree to be bound by this Agreement. If you do not agree, please stop using the Platform immediately.

1. Acceptance of Terms

1.1 This Agreement constitutes a legally binding agreement between you (as an individual or on behalf of an entity) and the Company and governs your access to and use of the Platform and the Services.

1.2 We may publish supplemental terms, module-specific terms, and policy documents from time to time on the Platform (including, without limitation, a Privacy Policy, SLA, and Acceptable Use Policy). Such documents shall form part of this Agreement.

1.3 We may amend this Agreement by updating the “Last Updated” date and/or posting the revised Agreement on the Platform. Your continued use of the Platform after the changes take effect constitutes your acceptance of the revised Agreement.

2. Eligible Users and Qualifications

2.1 The Platform is primarily intended for corporate customers operating or established in Malaysia (in particular, PRC-invested enterprises operating in Malaysia).

2.2 You must have the legal capacity to enter into and perform this Agreement and ensure that you have obtained proper authorization from the entity you represent.

2.3 If you are under 18 years of age, you must not register for or use the Platform.

3. Definitions (Brief)

“Services” means the product features and support services that we provide to you through the Platform.

“TxPuro” means the e-Invoice-related module/website (txpuro.com) and its functions.

“Qyeasy Payroll” means the payroll/HR-related module and its functions.

“Account” means the account system you create to use the Services (including administrator accounts, sub-accounts, and permission settings).

“User Content/Submission” means any information, data, feedback, comments, files, or other materials you submit to the Platform.

4. Account Registration and Security

4.1 You may be required to register an Account to access some or all of the Services. You must provide true, accurate, complete, and up-to-date information and promptly update such information when necessary.

4.2 You must keep your Account credentials secure (including passwords, verification codes, API keys, and similar credentials) and you are responsible for all activities conducted under your Account.

4.3 We may, at our reasonable discretion, refuse, reclaim, or require changes to any username or Account information that is unlawful, infringing, misleading, impersonating, or otherwise inappropriate.

5. Scope of Services (Main Modules and Business Setup Services)

5.1 TxPuro (e-Invoice Module): Provides features related to the creation, management, transmission, archiving, reporting, and interface integration of e-Invoices (subject to what is displayed and/or purchased on the Platform).

5.2 Qyeasy Payroll Module: Provides payroll calculation, reporting, data management, import/export, and compliance-related support features (subject to what is displayed and/or purchased on the Platform).

5.3 Business Setup Services (if offered): The Platform may also provide online service features, workflows, and/or service coordination related to (i) company incorporation/registration, (ii)

bank account opening, and (iii) applications for professional licences/permits (collectively, the “Business Setup Services”), subject to what is displayed and/or purchased on the Platform.

5.4 Third-Party Dependencies: Certain features may rely on third-party systems, networks, or interfaces (including, without limitation, government/registry systems, tax authority systems, banking channels, and cloud services). Third-party unavailability, rule changes, or interface adjustments may affect the availability of the Services. We will make reasonable technical efforts to adapt; however, we do not guarantee continuous availability of such third-party services.

6. Fees and Payment (If Applicable)

6.1 Certain Services may require you to purchase a subscription and/or pay fees. You must provide complete and accurate payment and billing information.

6.2 Currency: Malaysian Ringgit (MYR) by default, unless otherwise stated on the order/checkout page.

6.3 Taxes: We may charge applicable taxes (including SST or any other taxes required by law), subject to legal and invoicing requirements.

6.4 Auto-Renewal/Recurring Billing (if applicable): You authorize us to charge your chosen payment method on each billing cycle until you cancel in accordance with the applicable rules.

6.5 Price Changes: We may adjust prices or plans within a reasonable scope and such changes shall take effect upon publication on the Platform, unless otherwise stated.

7. User Representations and Warranties

By using the Platform, you represent and warrant that:

7.1 The registration/company/employee/transaction data you submit is true, accurate, lawful, and you have obtained all necessary rights and authorizations.

7.2 You will not access or scrape data from the Platform through automated means (including bots, crawlers, or scripts) in an unlawful manner.

7.3 You will not use the Platform for any illegal or unauthorized purpose and will comply with all applicable laws and regulations.

8. Prohibited Activities

Unless we provide prior written consent, you must not:

- 8.1 Systematically retrieve, copy, or compile Platform data to build or create a database or directory.
- 8.2 Create accounts without authorization, impersonate others, or collect others' email addresses/usernames for marketing or harassment.
- 8.3 Bypass security measures, engage in unauthorized linking/embedding, reverse engineer, decrypt, decompile, or disassemble any part of the Platform.
- 8.4 Upload viruses/malware, launch disruptive attacks, or cause undue load on the Platform or networks.
- 8.5 Harm the reputation, rights, interests, or normal operation of the Platform or the Company in any manner.

9. Intellectual Property

- 9.1 The Platform and its content (including source code, databases, interface design, text, images, logos, and trademarks) are owned by us or our licensors and are protected by intellectual property laws.
- 9.2 Subject to your compliance with this Agreement, we grant you a limited, revocable, non-transferable, and non-exclusive license to use the Services solely for internal business purposes. Without our permission, you may not copy, sell, sublicense, or commercially distribute the Platform or any part of it.

10. User Submissions (Feedback/Suggestions) and Content Authorization

- 10.1 Any questions, suggestions, or feedback you submit to us (the "Submissions") may be treated as non-confidential, and we may use such Submissions to improve the Services; this does not affect your rights in your own data.
- 10.2 If you upload files/data to the Platform for processing, you represent and warrant that you have obtained the necessary authorizations and that such content does not infringe any third-party rights.

11. Third-Party Websites and Content

The Platform may contain links to, or integrations with, third-party services. Third-party websites/content are the responsibility of the respective third parties, and we are not responsible for their accuracy, completeness, privacy practices, or continued availability.

12. Privacy and Data Processing

12.1 We value data privacy and security. Our privacy policy will be published at: [www.qyeasy.com/privacy-policy] (subject to change) and is incorporated into this Agreement.

12.2 Data Hosting: The Platform may host and process data in Malaysia or other regions selected by us. If you access the Platform from other regions, you understand and agree that data may be transferred and processed across borders, to the extent permitted by applicable laws.

12.3 Payroll Data Notice: Payroll and employee personal data may be sensitive. You are responsible for providing required notices to employees, obtaining necessary consents/authorizations, and uploading only data necessary for your business use.

13. Platform Management

We reserve the right (but have no obligation) to monitor violations and take necessary actions (including restricting access, suspending/terminating accounts, removing inappropriate content, and reporting to law enforcement authorities) to protect the lawful rights and interests of the Platform, users, and the Company.

14. Term and Termination

14.1 This Agreement remains effective while you use the Platform.

14.2 If you breach this Agreement or applicable laws, we may, at our discretion and without prior notice, restrict access to, suspend, or terminate your Account and/or Services.

14.3 After termination, your access may be disabled. Where required for legal, audit, or compliance purposes, we may retain necessary records to the extent permitted by applicable law.

15. Changes and Interruptions

15.1 We may modify, suspend, discontinue, or maintain/upgrade any part of the Platform or Services within a reasonable scope.

15.2 Service interruptions may occur due to maintenance, third-party failures, network reasons, and other factors. We will use reasonable efforts to restore the Services, but we are not liable for any indirect losses arising therefrom.

16. Disclaimers (Important)

16.1 The Platform is provided on an “AS IS” basis. Unless otherwise required by mandatory law, we make no warranties that the Services will meet all of your specific requirements.

16.2 e-Invoice Compliance Support Disclaimer: TxPuro provides tools and process support. You remain responsible for the authenticity of invoice data, legality of transactions, and compliance outcomes relating to the issuance/receipt of e-Invoices. Changes to tax authority rules or unavailability of tax authority systems do not constitute a breach by us.

16.3 Payroll Outcome Disclaimer: Qyeasy Payroll generates calculations/reports based on data and parameters you provide. You must review and approve outputs before payment/filing, and you remain responsible for final payment/filing actions.

17. Governing Law and Dispute Resolution

This Agreement shall be governed by and construed in accordance with the laws of Malaysia. Any dispute arising out of or in connection with this Agreement shall be subject to the exclusive jurisdiction of the courts of Malaysia (or such arbitration clause as you may choose to adopt).

18. Contact Us

If you would like to make a complaint, seek assistance, or obtain more information, please contact:

Company Name: WING HENG TECHNOLOGY SDN. BHD.

Company Registration No.: [Insert]

Registered Address: [Insert]

Email: tax@qyeasy.com

Websites: www.qyeasy.com / txpuro.com

Phone: +60 3 8084 2224